

How Do I Contact ERT Global Account Customer Care?

If you need assistance with your ERT Global Account, you can contact ERT's Customer Care team by clicking the blue **Customer Care** link on ERT Global and Portal Account screens.

Email Us

For questions that are not urgent (for example, changing an email address or phone number), contact ERT Customer Care by email using this email address:

customercare@ert.com.

Call Us

For urgent or technical issues, including anything that requires troubleshooting (for example, transmission, device, or portal issues can only be done over the phone), call ERT Customer Care using the numbers available by clicking the **Customer Care** link at the bottom of the ERT Global Account login page.

[Privacy Policy](#) | [Imprint](#) | [Customer Care](#) | [Data Privacy Statement](#) | [Cookie Policy](#)

Tip: For a faster response, you might want to call ERT Customer Care.