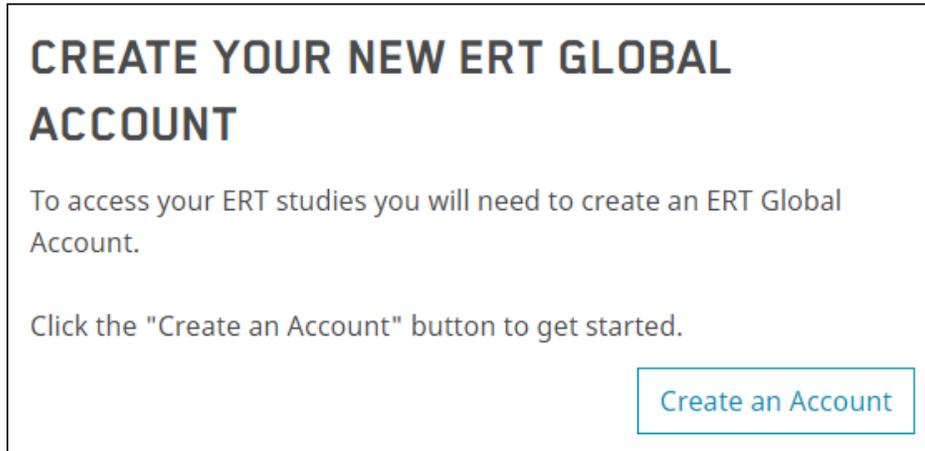


How Do I Create an ERT Global Account?

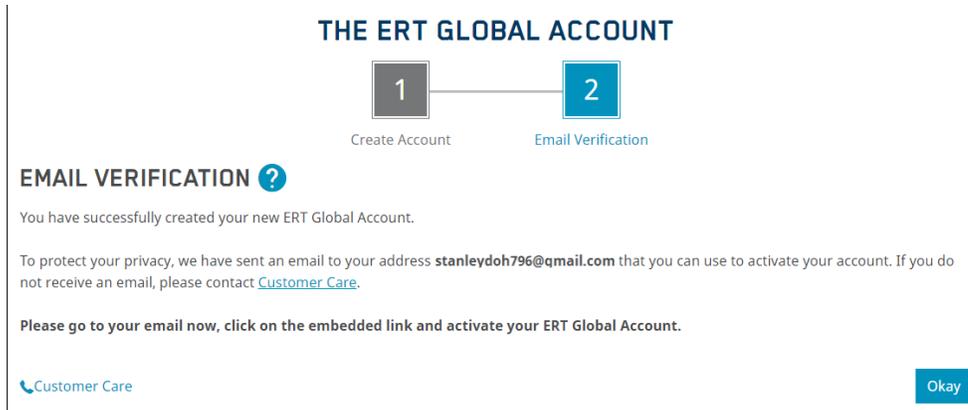
1. In the CREATE YOUR NEW ERT GLOBAL ACCOUNT section of the ERT GLOBAL ACCOUNT login page, click the **Create an Account** button. The ERT GLOBAL ACCOUNT - CREATE ACCOUNT screen displays.



2. On the ERT GLOBAL ACCOUNT - CREATE ACCOUNT screen, enter the required information needed to create your new ERT Global Account. A red asterisk (*) indicates required fields.

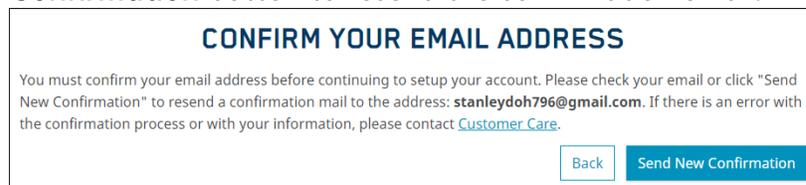
3. Optionally, on the ERT GLOBAL ACCOUNT - CREATE ACCOUNT screen, you can choose to have alerts and notifications pertaining to your global account directed to your mobile phone in the format displayed in the Mobile Phone Number text box when you select the box for the option. Entering an invalid mobile phone number displays an error message.

- Select the box to accept the terms and conditions (this is mandatory) outline in ERT's Privacy Policy, Data Privacy Statement and Cookie Policy that can be access on ERT's LEGAL AND PRIVACY TERMS screen, and click the **Create an Account** button. The ERT GLOBAL ACCOUNT - EMAIL VERIFICATION screen opens. The message on the ERT GLOBAL ACCOUNT - EMAIL VERIFICATION screen notifies you that a confirmation email containing an account activation link has been sent to the email address associated with your account.

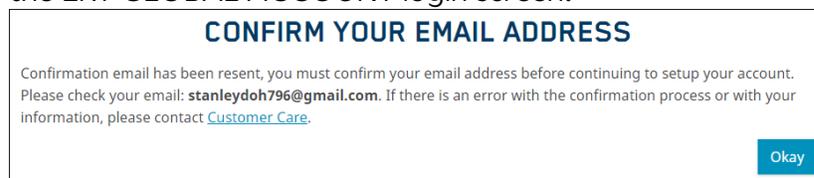


- Click the **Okay** button on the ERT GLOBAL ACCOUNT - EMAIL VERIFICATION screen to close it and return to the ERT GLOBAL ACCOUNT login screen.

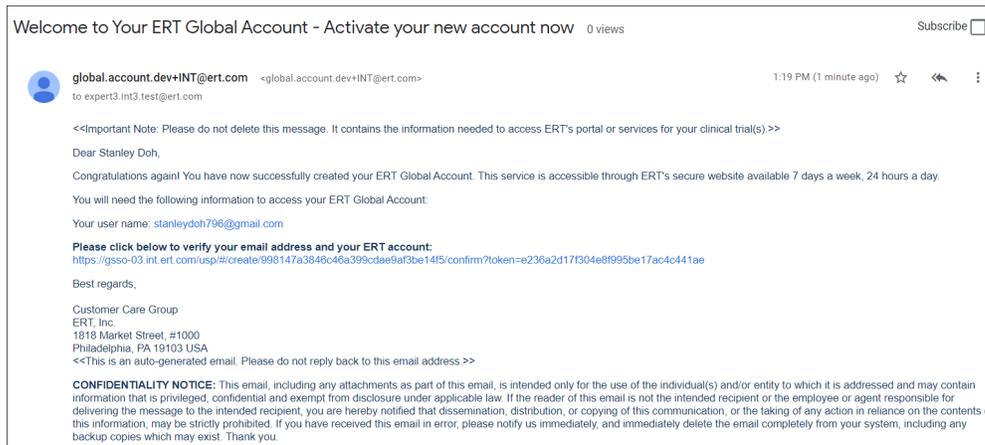
- Note:**
- If you attempt to log in to your new ERT global account before confirming your email address, the system displays the CONFIRM YOUR EMAIL ADDRESS screen. Click the **Send New Confirmation** button to resend the confirmation email.



- The CONFIRM YOUR EMAIL ADDRESS screen displays again to notify you that the confirmation email was resent to your email address. Click the **Okay** button to close the screen and return to the ERT GLOBAL ACCOUNT login screen.



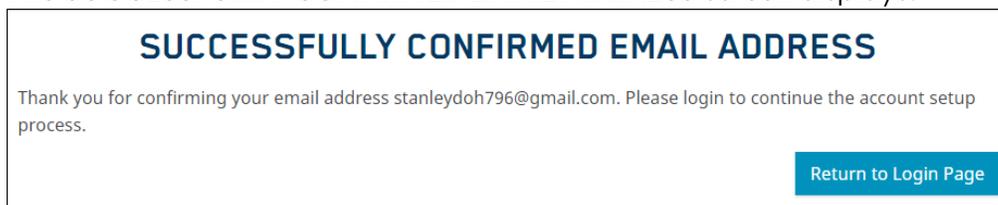
- Log into the email account that you entered in the ERT GLOBAL ACCOUNT - CREATE ACCOUNT screen, and look for a message with the Subject: *“Welcome to Your ERT Global Account – Activate your new account now”*.



7. Click the **account activation link** at the bottom of the email to verify your email address and your ERT Global Account.

Please click below to verify your email address and your ERT account:
<https://gss0-03.int.ert.com/usp/#/create/998147a3846c46a399cdae9af3be14f5/confirm?token=e236a2d17f304e8f995be17ac4c441ae>

The **SUCCESSFULLY CONFIRMED EMAIL ADDRESS** screen displays.



8. Click the **Return to Login Page** button on the confirmation screen to return to the ERT GLOBAL ACCOUNT login page.
9. On the ERT Global Account login page, enter your verified email address and password, as specified in Step 2.
10. Click the **Log In** button to log into your ERT Portal Account.

Questions and Support

Email Us

For questions that are not urgent (for example, changing an email address or phone number), contact ERT Customer Care by email using this email address:
customercare@ert.com.

Call Us

For urgent or technical issues, including anything that requires troubleshooting (for example, transmission, device, or portal issues can only be done over the phone), call ERT Customer Care using the numbers available by clicking the **Customer Care** link at the bottom of the ERT Global Account login page.

[Privacy Policy](#) | [Imprint](#) | [Customer Care](#) | [Data Privacy Statement](#) | [Cookie Policy](#)

Tip: For a faster response, you might want to call ERT Customer Care.